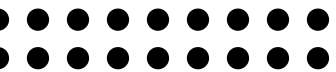


Registration Data Accuracy

ICANN84
October 2025

I C A N N | R r S G

Registrar Stakeholder Group



01

Overview

What is accurate
registration data?



02

Obligations

What contract and
policy requirements
are in place?

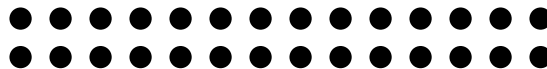
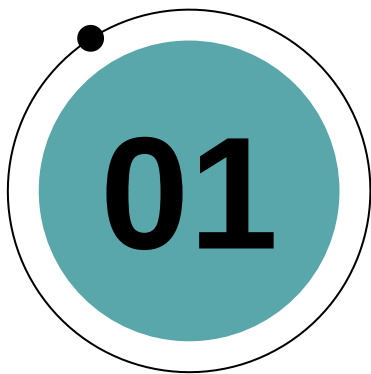


03

Operations

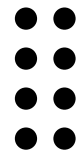
What does this look like
in real life?

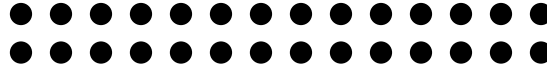




Overview

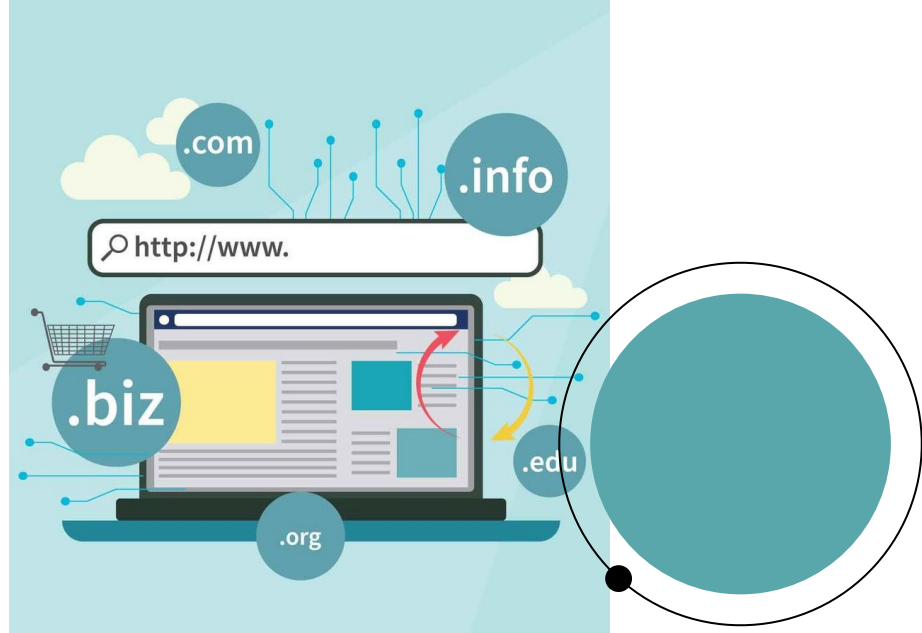
What is accurate registration data?





What is accurate registration data?

- Data that allows us to contact the registrant with important information about their account is accurate.
- Data that identifies the registrant sufficient to enter into a contract is accurate.





Syntactical accuracy

The **validation** requirements of the [Whois Accuracy Program Specification](#) Sections 1b-d must be met: **the format of the registration data is correct.**

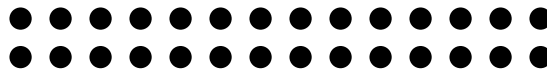
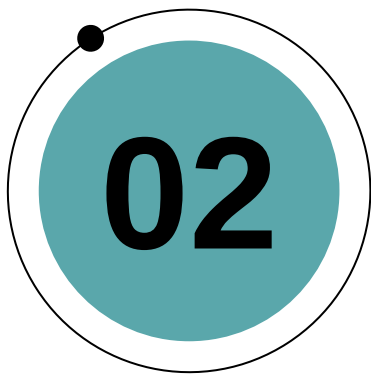
E.g., for email addresses all characters must be permissible, the “@” symbol is required, and there must be characters before the “@” symbol.



Operational accuracy

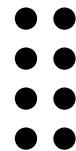
The **verification** requirements of the [Whois Accuracy Program Specification](#) Section f must be met: **the registration data actually works.**

E.g., an email sent to the Registered Name Holder must receive an affirmative response.



Obligations

What does ICANN Contract and Policy require?



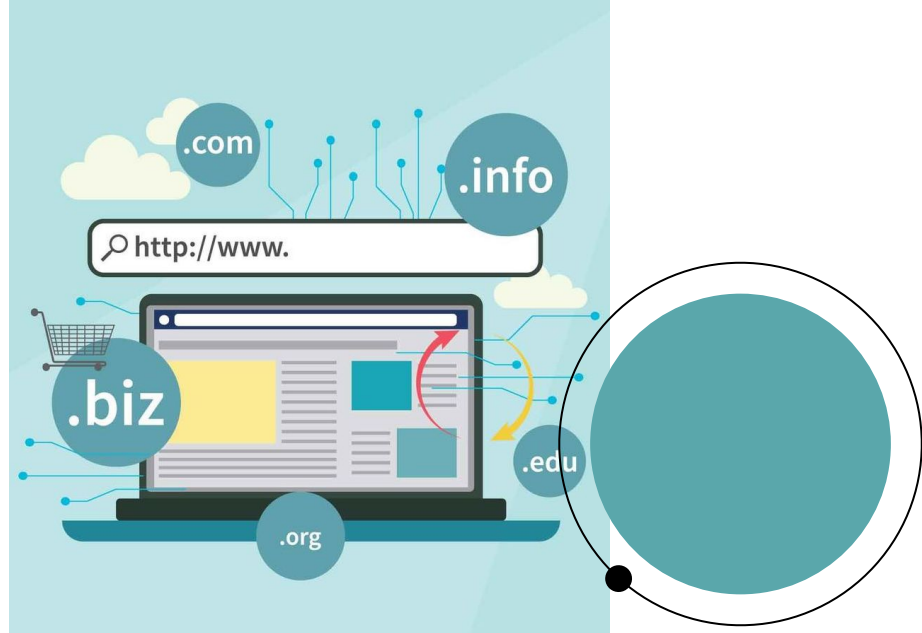
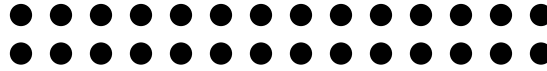
RAA

The [Registrar Accreditation Agreement](#) (RAA) provides requirements for the registration agreement that domain owners enter into with their domain registrar, including specific requirements relating to domain name registration data.

Domain owners are obligated to provide accurate and reliable contact details to the registrar, and update their contact info within 7 days of any change.

This includes the domain owner's name, email address, phone number, and postal address.

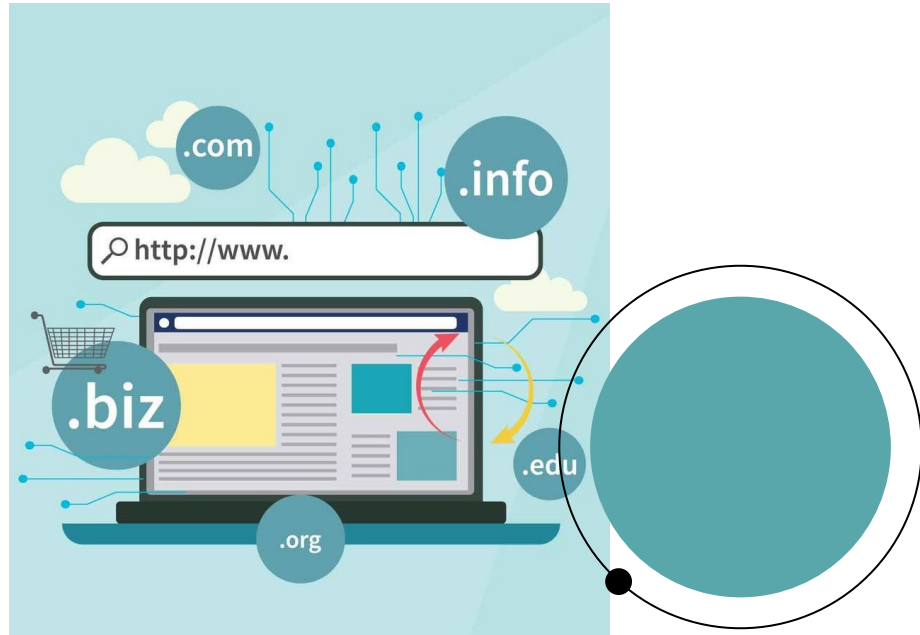
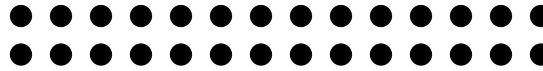
If the domain owner purposely provides accurate or unreliable information, or does not update their data within 7 days of any change, or does not respond to verification requests within 15 days, then the domain must be suspended or canceled.



RAPS

The [RDDS Accuracy Program Specification](#) (RAPS) of the RAA provides detailed **requirements for validating and verifying the accuracy of domain name registration data, and for disabling domain names when the data is not validated and verified within 15 days of being first provided or updated.**

If a domain's data is not validated (all required info is provided; data is in the correct format for the field) and verified (affirmative response from the point of contact, such as following a link to a website) within the required timeframe, then the domain is suspended and related services may not function until that validation and verification are complete.

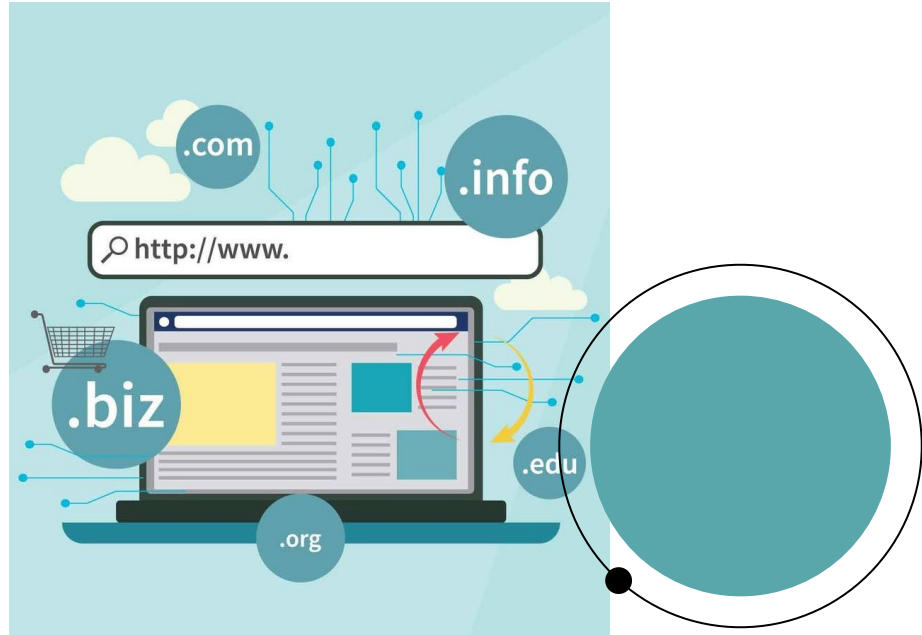


RNAP

The [Restored Names Accuracy Policy](#) sets requirements for registration data updates in cases where a domain was deleted due to inaccuracy and is now being restored.

The policy is:

“When a registrar restores a name (from the redemption grace period) that had been deleted on the basis of submission of false contact data or non-response to registrar inquiries, the name must be placed on Registrar Hold status until the registrant has provided updated and accurate Whois information.”

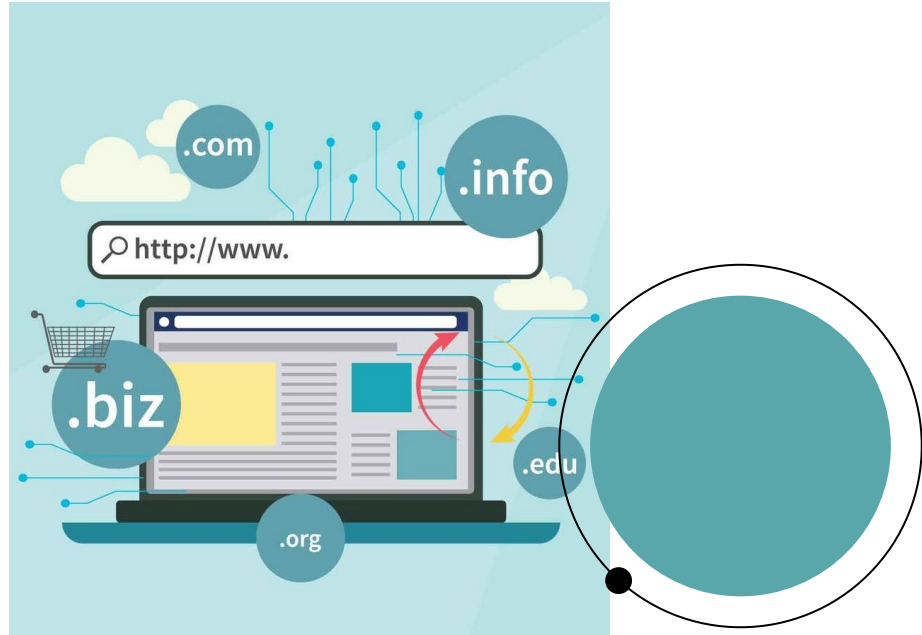


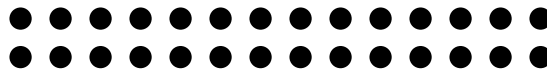
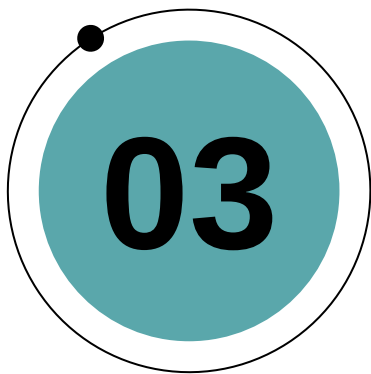
WDRP

The [Whois Data Reminder Policy](#) requires registrars to **show domain owners their registration data and remind the registrant that they are required to provide accurate data.**

The policy is:

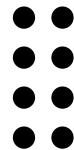
“At least annually, a registrar must present to the registrant the current Whois information, and remind the registrant that provision of false Whois information can be grounds for cancellation of their domain name registration. Registrants must review their Whois data, and make any corrections.”





Operations

What does this look like in real life?



How does it work IRL?



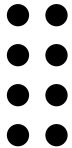
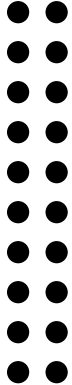
Syntactical accuracy

The registrar ensures all required data is provided, and is properly formatted.



Operational accuracy

The registrar sends an email or text message to the domain owner. They must respond within 15 days; otherwise, the domain is suspended.



Example: syntactical review

FIRST NAME

Sarah

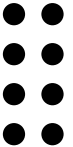
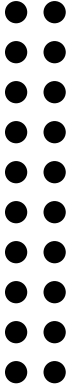
LAST NAME

Wyld

EMAIL ADDRESS

swyld.tucows.com

NOT VALID



Example: operational review

VERIFICATION REQUIRED - Please verify your domain name(s) as soon as possible 📧



From Company Inc. on 2025-10-23 09:44

📧 Details ☰ Plain text



** Please note that failure to complete the process outlined below may lead to the suspension of your domain name. **

Dear Customer,

Please read this important e-mail carefully.

Recently you registered, transferred or modified the contact information for one or more of your domain name(s).

tucows.com

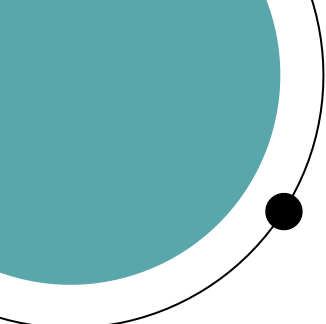
In order to ensure your domain name remain active, you must now click the following link and follow the instructions provided:

<https://registrar.com/registant>

Failure to follow the above link and complete this process will eventually lead to the suspension of your domain name(s).

If you have additional questions, please do not hesitate to get in touch.

Thank you for your attention,
Company Inc.



Resources

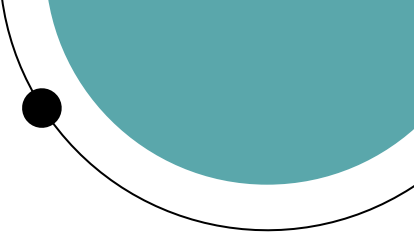
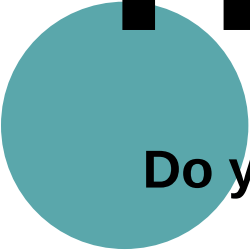


[ICANN info sheet on Accuracy \(PDF\)](#)

[ICANN webpage "Keeping Registration Data Accurate"](#)

[RrSG Guidance & Information](#)





Thanks!

Do you have any questions?

www.rrsg.org

